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Four engaging programs for health and human service professionals
with respected instructor **Gary Schoener** —March 2012

Four engaging programs for health and human
service professionals with respected instructor

—**Gary Schoener**—

Ethics, Boundaries, and Practice Issues

—March 19, 2012

No Simple Answers: Advanced Ethics and Boundaries

—March 20, 2012

New!

Brief Therapy and Walk-in Counseling: When One Hour May be All You Have

—March 21, 2012

New!

Achieving Personal and Professional Balance: Easier Said Than Done

—March 22, 2012

Pyle Center
702 Langdon Street
Madison, WI

www.dcs.wisc.edu/pda



Continuing Studies
UNIVERSITY OF WISCONSIN-MADISON

Ethics, Boundaries, and Practice Issues

—Monday, March 19, 2012

Health care and human service professionals work in environments where standards shift with changes in statutes, case law, and codes of ethics. Successful navigation of these minefields depends on your ability to understand how these standards interface.

Learn practical solutions by examining both basic rules, as well as specific guidelines for particularly challenging problems. Case examples, videotapes, and an active question-and-answer format provide you with an examination of options for handling a wide variety of situations. The program is aimed at a range of health and human service professions in a variety of roles. Detailed handouts are provided.

This program explores:

- Decisions where the law and professional ethics collide
- Conflict of interest—multiple relationships
- Reporting duties vs. confidentiality
- Duties to children vs. parents and family
- Guidelines for use of touch
- Small towns, rural areas, minority groups
- Clients who are dangerous to self or others
- Issues with former clients or patients
- Patriot Act, HIPAA, and other federal rules

Either program fulfills Ethics and Boundaries training for Wisconsin licensed psychologists, marriage and family therapists, social workers, and counselors. Both the content and format for these popular programs are updated regularly, covering changes in rules and laws, new cases and examples, and new points of reference for decision making.

Your instructor for all four programs

Gary Schoener is a clinical psychologist and director of consultation and training for the Walk-In Counseling Center in Minneapolis, where he served as executive director for 37 years. He is an author, expert witness, and internationally known consultant and trainer on issues of ethics, professional boundaries, and risk management in health care, human services, and religious settings. His training materials and examples come from a wide range of fields and sources and cases are drawn from his

No Simple Answers: Advanced Ethics and Boundaries

—Tuesday, March 20, 2012

This program, for those who have basic ethics and boundaries training, is focused on clinical decision-making in complicated situations where ethical dictates and boundary concerns prevent simple answers.

Learn a variety of approaches to complex situations, with a focus on alternative strategies and being able to create a sound pathway and document it effectively. Sharpen your decision-making skills regarding ethical dilemmas and boundary challenges, and examine situations where you will operate “outside the box” to provide greater assistance. Detailed handouts are provided.

This program explores:

- Boundaries with friends of clients
- Handling complaints about other service providers
- Dealing with the dangerous client and with client threats
- Social contacts with clients and their families in different settings
- Evaluating other professionals
- Challenging cases and video vignettes

experience with more than 4,000 complaints or legal cases over the past 40 years. A tireless advocate for walk-in services as a way to reach the alienated, he is a contributor to the recent book *When One Hour is All You Have* (August 2011). He also co-authored both editions of *Assisting Impaired Psychologists*, and has served as a consultant and trainer for distressed and impaired practitioner programs for more than 40 years.

New!

**Brief Therapy and Walk-In Counseling:
When One Hour May Be All You Have
Wednesday, March 21, 2012**

This new program examines various forms of brief therapy—from walk-in services to “single session solutions”—and how it differs from other therapeutic models. Whenever time is limited, the practitioner must rapidly develop rapport and a direction, and negotiate more limited goals. At the extreme is “single-session therapy” as developed by Moshe Talmon, but, in all areas of therapy, we can confront situations where return sessions are limited or not expected.

Learn about challenging situations where to be helpful the practitioner must adapt to the reality of what is presented and what is asked. Specific situations where brief therapy is required are examined, along with the concept of “single-session solutions” when longer-term counseling or therapy is viewed as a series of single sessions.

This program explores:

- Brief therapy and walk-in services, and situations where their approaches are valuable
- Four methods of managing brief or single sessions to stimulate change
- Single session therapy and its evolution and examples of brief therapy
- Training and supervision of brief therapy: practitioner attitude and skill
- Challenging situations: dangerous clients and those who need additional intervention
- Follow up and outreach issues

For more information

Contact: Ann Whitaker, 21 N. Park St., 7th floor
Madison, Wisconsin 53715-1218
608-262-4509, 800-442-4617, or
awhitaker@dcs.wisc.edu

Register: 608-262-2451 or 800-725-9692

New!

**Achieving Personal and Professional
Balance: Easier Said Than Done
Thursday, March 22, 2012**

Practitioner “burnout” has long been a concern in the health and human service professions. This new program offers unique perspectives and approaches to the various challenges to practitioner wellness and the prevention of burnout. We’ll focus on how to effectively respond to stressors in both your personal and professional life—including challenging clients and work situations and the interface of personal challenges with professional roles and duties. Administrative and supervisory responsibilities and service provision are examined as well.

This program explores:

- The traditional concept of “burnout”—aging is one challenge we all face
- The impact of personal crises, ambiguous loss, personal distress, and vicarious traumatization
- Difficult clients and issues surrounding termination of care
- Supervisory challenges and reporting duties: the narrow line between caring and mixing roles
- Self-care: support and replenishment, personal therapy
- Improving the workplace environment

General Information

Location: The Pyle Center, 702 Langdon St., Madison, WI, 608-262-1122

Times: 8:30-9 am registration; 9 am-4 pm workshops

Fees: \$130/workshop includes instruction, materials, CEU, refreshments and \$20 nonrefundable administrative fee. Lunch is on your own.

Registration deadline: To ensure your place and to help us accommodate you, please register as early as possible. If you do not receive a confirmation letter before the program, please call 608-262-7942 or 800-725-9692.

Program cancellations: In the event of bad weather or other emergencies, call 608-263-4432 or visit www.dcs.wisc.edu to learn whether a Continuing Studies program or class has been cancelled.

Cancellation policy: If you are unable to attend or arrange for a substitute, you may obtain a refund minus the \$20 administrative fee by contacting our registration department at least three business days before the program. If you cancel later than that or do not attend, you are responsible for the entire fee. To cancel or arrange for a substitute, call 800-725-9692.

Accommodations: Please make your own travel and lodging arrangements. Maps and information on lodging and parking are sent with your registration confirmation.

Approved Hours/Continuing Education Credits/workshop: 0.6 CEU = 6 hours of professional continuing education.

Social Workers: The University of Wisconsin–Madison, Professional Development and Applied Studies (PDAS), (Provider #1042), is approved as a provider for social work continuing education by the Association of Social Work Boards (ASWB), (1-800-225-6880) through the Approved Continuing Education (ACE) program. PDAS maintains responsibility for the program. Social workers will receive 6 continuing education clock hours for completing this course. WI, IA, MI and MN Boards of Social Work recognize ACE programs. IL Registered Social Worker Continuing Education Sponsor #159.000243.

Counselors: PDAS is recognized by the National Board for Certified Counselors to offer continuing education for National Certified Counselors. PDAS adheres to NBCC continuing education guidelines. (Provider # 5990).

WI Psychologists, and Marriage and Family Therapists: Qualifies as an accredited university continuing education course relevant to professional practice.

WI Substance Abuse Counselors: Qualifies as a continuing education course consisting of relevant subject matter taught by qualified presenters.

Educators: This program may qualify towards your Professional Development Plans (PDPs).

Other professions: Completion of each program qualifies for 6 continuing education hours. Contact your own board or organization for specific continuing education requirements.

If you have a disability and desire accommodations, please advise us when you register. Requests are confidential. Programs offered by UW-Madison in cooperation with UW-Extension.

Registration Form

Please register me for

- Ethics, Boundaries and Practice Issues**
March 19, 2012; \$130 #1036
- No Simple Answers: Advanced Ethics and Boundaries**
March 20, 2012; \$130 #1035
- Brief Therapy and Walk-in Counseling**
March 21, 2012; \$130 #1038
- Achieving Personal and Professional Balance**
March 22, 2012; \$130 #1039

Contact information

NAME _____

TITLE _____

ORGANIZATION _____

MAILING ADDRESS _____

CITY / STATE / ZIP _____

PHONE () _____ EVENING/CELL PHONE _____

E-MAIL _____

Payment method

- Please bill my organization at the address above.
- Enclosed is my check payable to UW-Madison.
- Please charge to the following account:
 MasterCard VISA Am Ex Discover

CARD NO. _____ EXPIRES _____

CARDHOLDER'S NAME _____

Mail to: UW-Madison Cont. Studies Registrations
Pyle Center, 702 Langdon St.
Madison, WI 53706-1487

Call: 608-262-2451 or 800-725-9692 (Wisconsin Relay 711)

Fax: 608-265-3163 or 800-741-7416

Online: www.dcs.wisc.edu/pda/mental-health
Phone, fax or online registrations must include payments by credit card or purchase order.